



The Vulnerability Lifecycle

Leveraging Qualys and ServiceNow to drive vulnerability remediation

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The Beginning



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18 Months Later...



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Cooperation

The “Real” Beginning

Form relationships with the IT Ops teams



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Cooperation

The “Real” Beginning

“Put work
where people
Work”

servicenow™

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Governance

The “Real” Work

Provide IT Operations...



Visibility to the Work



A Way to Manage the Work



Understanding of the Risk

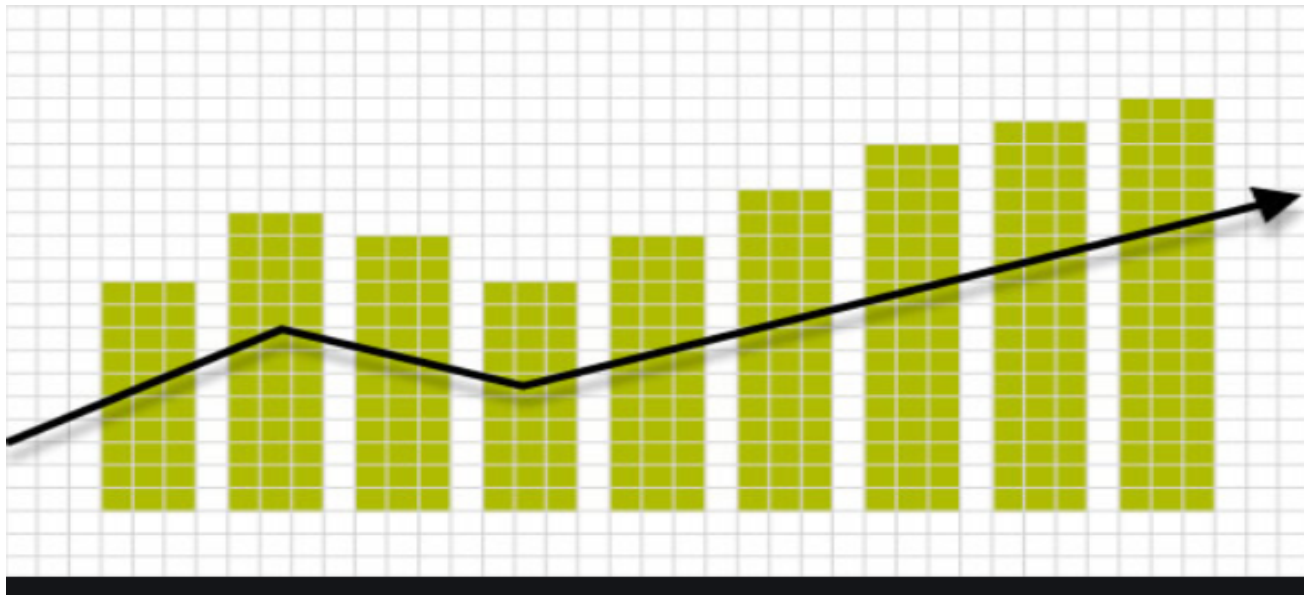
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Governance

The “Real” Beginning

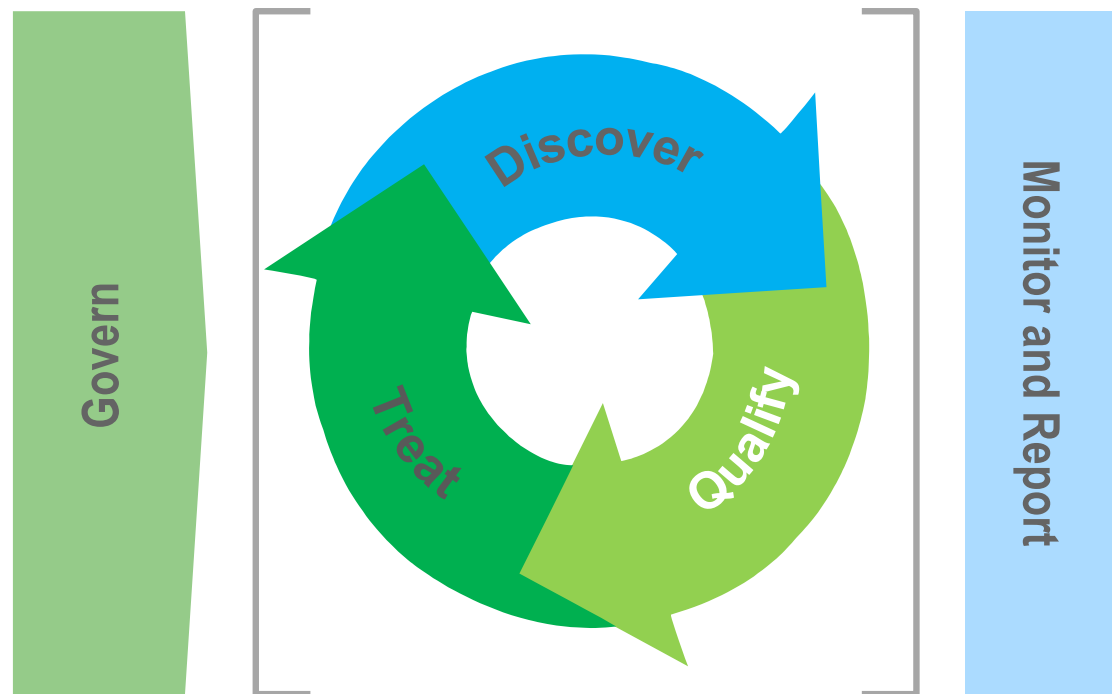
Set realistic and achievable goals



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The End....or Still the Beginning?



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